



Pleasant Mountain

Pleasant Mountain Ski & Ride FAQ's

- **Go Card/RFID Tickets – What is it and how does it work?** RFIDs are a plastic cards the size of a credit card. They are electronically loaded with your tickets for the season (no more paper tickets on a wire!) You will need to scan your card each time you get on a lift so keep it in a zippered pocket on the left-hand side of your jacket. It must be by itself, away from cellphone, keys, or wallets.
- **How does the Self-Transportation Program work?** It's simple! Your pass is valid for *ANY 5 SUNDAYS* this season! Transport yourself on any *SUNDAY* that works for you! (Yes, the registration program lists all the Sundays that are available, but tickets are still only valid for 5 days)
- **How do Rentals work?** Anyone who has chosen to rent equipment will go directly to the Rental Shop upon arrival to get sized for equipment. After the first week, simply log in at the Rental Shop and Pleasant Mountain staff will prep your equipment.
- **Missed Trips, Cancellations, Inclement Weather (Rec Transportation):** If Wells Rec cancels a trip due to inclement weather we will email & text all participants. Typically, we try to make this call by Saturday evening if necessary. We will schedule a make-up day. If you are unable to attend a scheduled trip, you may use your pass on any other *SUNDAY* during this season.
- **Where does the group meet?** We will be meeting outside between Guest Services and the Great Room. See image. The bus will arrive around 9:45am and we will proceed to the check in area. Check-In Times are noon, 2pm & 4pm (to pack up).



More questions? Contact Natalie at ngould@wellstown.org or 207-646-5826.